

The POINT Tent & Trailer Resort Rules & Policies



WELCOME!

No one likes hearing about rules (at least, that's what we think), so consider these common-sense points to help ensure that everyone has the best possible experience. Please take a few minutes to familiarize yourself with them before arriving at your campsite. We know there won't be any problems, but to safeguard your stay, we respectfully ask everyone to review the rules and be a part of the experience that is The POINT. If you are not sure where something is or how something works or fits, simply ask any staff member. We will be glad to help.

Enjoy your stay. You deserve it!

Respect spaces. Respect differences. Respect the earth.

Paul Rager

Fires & Open Flames

- **Campfires are never to be left unattended.**
- **No tiki torches** are permitted in the park.
- **No Chinese Lanterns (with live flame).** They are illegal in Norfolk County. Violators will be subject to fines and immediate ejection from the park.
- Campfires are prohibited in an area that has fire restrictions or bans. It is the campers' responsibility to find out what areas have campfire prohibitions and restrictions.
- Norfolk bylaw mandates that fire rings cannot be moved and must be used when having a fire.
- Before building a fire, you must check surroundings and ensure it's safe. That is, the fire is far enough away from brush, forests, vehicle, tents, low hanging branches, etc. Never light fires on a windy day.
- Fires are not to be larger than 0.5 meters by 0.5 meters or approximately 19 inches by 19 inches.
- County bylaw strictly prohibits the burning of garbage or waste of any kind. There are fines for violations.
- All candles must be contained in a fireproof enclosure.
- **Be certain that the campfire is extinguished before leaving it.** Pour water and stir the fire. Sift through ashes to make sure it is out. Failure to comply will result in the fire(s) being extinguished and/or a minimum \$50 fine.
- When a fire is completely extinguished there is no heat, smoke or steam.
- **Do not transport firewood.** Pests, such as insects and invasive disease, are destroying our forests.

Keep our Forests Safe

Special Event Requirements

- The Point Tent & Trailer Resort is a private safe space membership campground.
- All members must be 19 years of age or older and provide a valid government-issued photo identification.
- Admittance can be revoked for misconduct and/or infringement of campground rules without refund.
- The Park is a members-only facility and there is no undertaking by the Park to safeguard the person and property of the members.

Check-In and Check-Out

- Everyone entering the park must register before entering the park.
- Check-in time is after 2:00 p.m. Early entry is at the park's discretion and availability.
- Check-out time is before 12:00 pm. Please consult with the office prior to 11:00 am to extend your stay. There are no refunds for early checkout. Patrons must vacate their sites on time.
- Ensure your site is clean before you leave. A minimum site cleanup fee of \$150.00 will be charged to any guest(s) leaving a mess or damage to the site. This includes, but is not limited to posts, picnic tables, fire rings, lawn, trees, garbage, unkempt fire pit, pet mess or damage, etc.

After-Hours Check-In

- In making The POINT even more secure, a new gate and security system has been installed. As a result, POINT campers must arrive prior to the store closing on your arrival date (call the park office directly or see park hours posted on our website). It is the site holder's responsibility to contact the park office to make arrangements for an After-Hours Check-In. ALL CAMPERS MUST BE CHECKED INTO THE OFFICE PRIOR TO ENTRY. In situations where there is an exception, campers must prearrange with the park office and have prepaid for their reservation in advance. Checking-in after-hours is subject to a fee as the result of engaging an agent after hours. For more information, please contact the park office at 519-426-7275.

Conduct & Safety

- The expectations and requirements of The Point Tent Trailer Resort are that everyone will respect an individual's right to consent. No one shall touch another person's property, their person (sexually or otherwise), or take photographs of another individual without acquiring permission first.
- Consent to one type of activity or action does not imply consent to another. Offenders will be required to leave the park property immediately and will be banned from attending any future events. Further action may be taken by the individual(s) transgressed against.
- Violence of any kind (including, but not limited to fighting or physical assault), regardless of fault, will not be tolerated. The police will be called, charges will be laid, and all parties involved will be evicted from the park without refund.
- Excessive intoxication will not be tolerated. Anyone causing a disturbance will be immediately evicted from the park without refund with the assistance of police.
- Sexual activity in common areas is prohibited. Common areas are defined as, but not limited to washrooms, park buildings, Rec Hall and the pool and surrounding area. Discretion is expected in other areas of the park, particularly during daylight hours. Be a good neighbour and consider all others around you and your location in the park.
- It is prohibited to use empty sites for parking or temporary use. Offenders will be charged the service for site grooming.
- Damage to park property will not be tolerated and full restitution will be enforced. This includes, but is not limited to signs, posts, picnic tables, trees, electrical boxes, water lines and other park assets.
- There shall be no disparaging, harassing or yelling at other occupants, guests, the park, ownership of the park or any employee of the park. All persons are expected to behave and express themselves in a respectful manner to others and not belittle, disparage, slander or intimidate others.
- The Primary site holder is responsible for the actions of all the campers to their site.

Wristbands and Car Tags

- Wristbands and car tags are provided at check-in for security purposes.
- All guests must have a valid wristband on their wrist prior to entering the park and for the entire duration of their stay. No Exceptions.
- Car tags must be clearly visible in the front window prior to entering the park and must be visible at all times while in the park.
- Failure to wear your wristband or display your car tag may result in ejection from the park.

Site Limitations and Provisions

Each campsite capacity varies. Please check specifications prior to booking.

- Maximum of 6 people on a Primitive site limited to 1 small trailer, 1 sleeping tent and 1 dining tent OR 3 tents and 1 dining tent.
- Maximum of 6 people on a Primitive Plus site limited to 1 small-medium trailer(max 15 amp), 1 tent and 1 dining tent OR 3 tents and 1 dining tent.
- Maximum of 6 people on a Serviced Site, 1 RV or Trailer(max 30 amp), 1 tent and 1 dining tent OR 3 tents and 1 dining tent.
- Maximum of 4 people on a Cabin site limited to 1 tent and 1 dining tent.
- Maximum of 2 people in a Forest Suite site limited to one dining tent.
- One passenger vehicle is permitted per campsite. Additional vehicles must be registered and parked in designated areas.
- Norfolk fire regulations prohibit the moving of fire rings from set location.
- Do not remove picnic tables from any camp site.

Electrical

- 15-amp sites are for small campers, tent trailers and tents ONLY. Never plug in large trailers or RVs.
- 30-amp sites can accommodate all tenting and trailer sizes including 30-amp RVs.
- Never plug a trailer or RV into an outlet that is rated higher than the outlet. Damaged outlets are a \$75 charge.
- Damages to any hardware, including GFIs, will be billed and due immediately.
- Continuous tripping of breakers due to over use will not be tolerated and loss of service may result

Quiet Hours

- Respect your neighbours. Remember “darkness is not sound proof.”
- Park quiet hours are between 11:00 p.m. and 10:00 a.m. Darkness is not sound proof.
- Generators are prohibited during quiet hours.
- During this time, loud music, loud patrons, barking dogs, etc. will not be tolerated.
- Disrespect to others will not be tolerated.
- Keep conversations during quiet hours to a reasonable level.
- Remember many campers in this campground sleep in tents with thin nylon walls; all sound carries a considerable distance and disturbs other guests.
- No vehicle idling is permitted at anytime. The sound and exhaust bothers other guests.

Non-Quiet Hours

- Respect your neighbours. Avoid unnecessary and excessive noise so others can enjoy the peace and tranquility of the park.
- Keep the volume of your music and voices to a reasonable level within the context of your site.
- Quiet generators (45db 50 feet from other sites) can be used in selected areas during the day. Please consult the office for permitted sites.

Nudity

- Designated areas for nudity are strictly enforced. “No nudity beyond this point” signs indicate the boundary limits.
- Clothing is required beyond the entrance to the wooded tenting area, at the front of the park, and anywhere past the pond and gate. If there are any questions regarding these areas, please consult the park office.
- The park is a clothing optional facility in most locations; however, the park management reserves the right to restrict clothing optional practices for certain special events. The park is not clothing optional on family days (e.g. Thanksgiving).

Driving, Parking, Vehicles & Speed

- The POINT is a **PEDESTRIAN PARK**.
- Only one vehicle per campsite is permissible with valid parking pass visible.
- All other vehicles must be parked in the designated area(s).
- Vehicles may be temporarily parked at your campsite to facilitate loading or unloading, and then returned to the designated parking area(s).
- All vehicular traffic is prohibited: vehicle use is limited to in and out purposes at any time. No driving to washrooms, office, pool, rec hall, etc.
- Driving passenger vehicles on the property is limited to 12 km/h.
- **Any guests speeding over 12 km/h will forfeit their right to drive in the park for the duration of their stay.**
- No vehicles are permitted on nature trails or wooded areas and must stay on main roads only.
- Golf carts are limited to seasonal use only and require a registered park license to operate. Further information is available at the park office.
- For those with limited accessibility, mobility scooters are the only cart permitted in the park for this use. All mobility carts must be approved by the park office prior to operating. Mobility scooters are considered a device that is limited to one passenger and 6 km/h – 8km/h maximum.
- Other motorized vehicles, both gas and electric, such as, but not limited to, electric skateboards, Segway's, electric scooters, e-bikes, ATVs, etc. are not permitted. The park does not consider such vehicles to be mobility devices.
- Carts must be equipped with headlights and turned on when driving at night.
- Permitted carts are a privilege and not a right. Unsafe handling of carts will result in the loss of privilege.
- Any additional vehicle payloads, such as ATV trailers, must be parked in respective areas and not on the site. Please check with the front office for more information.

Safety & Prevention

- In case of emergency, a red 911 call box is available in the front Rec Hall foyer.
- If anyone is in the park without a wristband, you must report them to a staff member or to the office immediately.
- We experience very little crime in our park thanks to all members helping us monitor for unwanted individuals, suspicious situations and activity. Be a part of our solution in making The POINT a safe and fun place.
- Store your camping gear and valuables securely.

Access to Park Property

- Every camper must be checked-in by a park agent, wear the colour-coded wristband at all times, and have a valid reservation.
- Persons using the park are bound by the Ontario Trespass to Property Act, and as such, access to the park is limited to operational days as determined by park management. For security reasons, all out-of-season access to the property requires prior approval from park management.
- The entry of any repair, maintenance or delivery persons must be communicated and registered to the park office in advance.

Alcohol, Illegal Substances, Weapons and Fireworks

- The sale of illegal substances, alcohol, weapons or fireworks is prohibited.
- Alcohol is allowed in the park. Illegal substances are not allowed in the park for any reason, whatsoever.
- Any person caught selling or distributing drugs or any illegal substance on park property will be immediately ejected from the park without refund, have their membership revoked and will be banned from the park. No exceptions.
- Weapons of any kind are strictly prohibited. If any person is found using or is in possession of a weapon, the police will be called, charges will be laid, and all parties involved will be evicted from the park without refund.
- No fireworks, (not limited to fire crackers, Roman Candles, etc.) are permitted in the park and offenders will be evicted immediately, without refund and their membership revoked.

Smoking and Non-Smoking Facilities

- Cigarette butts are NEVER to put on the ground or in the campfire. All cigarettes must be disposed of in appropriate receptacles.
- Prohibited smoking areas include, but are not limited to: cabins, forest suites, washrooms, the Rec Hall, office and designated pool areas.
- Ashtrays and receptacles are provided around the park.
- Improper disposal of cigarettes, cigars etc., constitutes as littering and is subject to a fine of \$250.00 plus damages.

Pool Rules

- Pool hours are subject to change without notice.
- Please read and understand pool rules prior to entering the facility
- All patrons must obey the posted pool rules.
- All patrons must shower before entering the pool. A poolside shower is available.
- No radios, car audio systems, portable stereos, etc. are permitted at the pool. Only personal listening devices with headphones are allowed.
- Health regulations prohibit any sexual activity of any kind in the pool and surrounding area.
- Glass, ceramic and breakable containers, dishes, etc. are NOT allowed in the pool area.
- Pets are not allowed in or tied up around the pool area. Be responsible for your pet.
- NO DIVING, running or horseplay in the pool and pool area. Pool depth is 3.5 ft. to 5 ft.
- Attendees with open wounds are prohibited from the pool and pool area; persons with dressed wounds are prohibited from the pool.
- THERE ARE NO LIFEGUARDS AT ANY TIME. Use of the pool is entirely at your own risk.
- Many guests enjoy the pool area, please be respectful. Pool toys such as, but not limited to: beach balls, footballs, water cannons, inflatable pool toys, etc. are not permitted in the pool or pool area.
- No food is permitted in the pool or on the concrete area surrounding the pool.

Washroom Facilities

- Please co-operate in keeping the washrooms in a neat and sanitary condition.
- Help conserve water and be respectful of other campers. Please limit your shower time to 5 minutes and limit the frequency of use.
- Pets are not allowed in or around the washroom areas.
- Anyone using the washroom or shower facilities for activities that violate the health code will be banned from the park.

Photography, Video & Drones

- To ensure everyone's privacy, the use of imaging devices (e.g., cameras, cellphones, video recorders, drones, etc.) are prohibited.
- It is strictly prohibited to use imaging devices in public and common areas while on park property.
- Pictures on your site are allowed if it is inward on your assigned site and of consenting people.
- No images shall be taken of other persons or their personal property without their express permission.
- Exceptions will be made for special events. Notifications will be posted.
- Any commercial photography must have written approval by the park management and letters of release from the individuals.
- Drones and radio-controlled device cameras are strictly prohibited for use in the park. Any guests in violation must relinquish the device to park management immediately and risk ejection from the park. Any and all recordings will be deleted indiscriminately.
- No remote-control aircraft, toys and cars, etc.

Garbage, Recycling & Waste Management

- Deal with your waste and refuse properly and responsibly.
- The proper disposal of garbage, recycling and waste are a camper's responsibility. Garbage must be bagged, and recycling must be sorted as per the provided bins. Disposing of recyclable materials in the garbage will result in fines.
- Garbage dumpsters and recycling containers are provided at the front of the park for general garbage and refuse generated while in the park.
- External garbage and recycling are prohibited.
- Cigarettes, cigars, etc. are to be disposed of properly AND NEVER ON THE GROUND. A fine of \$250.00 dollars will be charged.
- Never burn plastics, metals, glass, garbage.
- Do not use park garbage cans or fire rings to dispose of your garbage. Site garbage must be disposed of in the red bins at the front of the park.
- Bulk items (any items not in a standard site use garbage bag) are subject to a disposal levy due to the extra removal cost. Please see the park office for details.
- Please help keep our park pristine. Patrons found littering will be fined \$250.00 plus clean-up costs.
- Any scrap metal is to be placed behind the large waste bins and will be removed at no cost.
- Small battery recycling is available at the recycling centre at the front of the park.
- The disposal of hazardous waste is prohibited in the park and is subject to a hazardous waste levy of a minimum \$2000.00 (paint, pesticides, etc.). These items must be brought to your appropriate facilities for disposal.
- If you are not sure how an item qualifies, please consult with the park office for more information.
- A dumping station is located at the front of the park. This service is available for a nominal fee.

Pets & Rules

- We all love our pets! Be fair to your pet and other campers. Please make sure your pet is "camping friendly" prior to your arrival. Aggressive dogs or those that experience separation anxiety are best left at home.
- All pets must be on a leash at all times within the park boundary, including your site. No exceptions. You must have physical control of your pet at all times.
- In our designated Off-Leash Area you must maintain voice control and carry a leash with you, should it be required. The off-leash area is on the north side of the fountain pond. Please ask Event Staff for confirmation of where this area is.
- A leash must not be longer than 2 meters. Extended leashes are not permitted.
- Pet owners must ensure that their pets are not left unattended on a site at any time, are properly leashed and do not make excessive noise or barking.
- You must ensure your dog does not damage or interfere with park vegetation, landscape (including digging holes) or wildlife. You are responsible for the behaviour and conduct of your pet.
- You must pick up after your pet and dispose of waste in the garbage bins and not in fire rings, bushes, grasses or trees. Failure to do so will result in a minimum fine of \$500.00 plus clean-up costs and constitutes grounds for expulsion.
- Public health rules prohibit domestic animals in designated swimming areas, roofed accommodations, and showers and washrooms.
- Pets are not allowed to be left tied to trees, fences, etc., or in general use areas.
- When passing someone with your pet, keep to the right side of the pathway with your pet and keep your pet to the right of you.
- No aggressive breeds (Pit Bulls, Rottweilers, etc.). Consult the park office prior to bringing your pet into the park.
- Complaints about excessive barking will result in you being asked to remove your pet from the park.
- All pets on the property must have up-to-date licenses, vaccinations and ensure pets are wearing current identification tags.
- Pets are a privilege in the park and not a right.

Indemnification and Liability

Guests acknowledge that this is a campground and as such recognize that there are inherent dangers such as tree roots, rocks and other hazards, which could cause tripping or falling. Individuals shall indemnify and hold harmless The Point Tent & Trailer Resort and its owners and agents from and against any loss, damage, injury, claim, cost and expense (including legal expense at all court levels) arising out of or connected with their use of The Point Tent & Trailer Resort. It is expressly agreed that all personal property or equipment now or hereafter placed, stored or located on the premises shall be the sole responsibility and at the sole risk of the individual, and any damage, loss, theft, or destruction thereof shall be borne by individuals and shall be their sole responsibility.

All persons shall sign a waiver of liability prior to their entry.

Subject to Change Clause

- The rules and policies of the resort are subject to change without notice. Services offered are not guaranteed.
- Management reserves the right in its sole discretion to modify or revise these terms and conditions at any time.
- Violation of any of the above policies will result in expulsion at any time from the property, revocation of the licensing agreement without refund, denial of future reservations and/or membership privileges, and possible criminal prosecution.
- The management reserves the right to limit or refuse service or access to the property without prejudice and/or explanation.



ALWAYS USE A TOWEL WHEN SITTING OR LAYING NUDE

REMEMBER THE DARKNESS IS NOT SOUND PROOF





**PACK IT IN
PACK IT OUT
PLEASE
PACK OUT
ALL TRASH**

**FOR THE RESPECT
OF ALL PATRONS,
RESERVING POOL
FURNITURE IS
NOT PERMITTED**



**ONLY YOU CAN
PREVENT
FOREST FIRES**

**NEVER THROW A CIGARETTE BUTT ON THE GROUND OR
LEAVE FIRES UNATTENDED AT ANY TIME.**

